



Mohammad Irshad Syed

Date of birth: 07/08/1989

Nationality: Indian

CONTACT

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ABOUT ME

Enthusiastic restaurant cashier with 7 years of gulf experience helping customer's complete transactions. Well-versed in fielding customer's questions. Providing recommendations and ringing up purchases on POS cash registers.

WORK EXPERIENCE

14/11/2021 – 30/07/2023 Doha, Qatar

Restaurant cashier Hesh Bake Shop

- Worked with POS system to place orders.
- Performed cash and card transactions to complete customer purchases.
- Learned duties for various positions and provided backup at key times.
- Developed strong organizational and communication skills through course work and volunteer activities.

11/01/2018 – 31/10/2021 Doha, Qatar

Restaurant cashier 88 Burger

- Performed store opening, closing and shift change actions, including complete accurate shift change logs, to keep operations efficient and current.
- Operated POS cash register and equipment to collect payments.
- Set and updated employees schedule based on expected customer needs to meet coverage demands while controlling labor costs.
- Collecting and disbursement of cash or cheques to the employees and otherthird Parties .

Email Info@88burgerqa.com | Website 88burgerqa.com

03/03/2016 – 31/12/2017 Al khor, Qatar

Waiter KebabalFareejcafeteria

- Arranged and prepared tables for customers to offer memorable experiences to guests.
- Worked with POS system to place orders, manage bills.
- Explained menu items and suggested appropriate options for food allergy concerns.
- Quickly and clearly communicated dining orders to kitchen staff, directing attention to special request or directory restrictions.

01/03/2014 – 28/02/2016 Bangalore , India

CRM Practitioner Concentric Daksh India pvt ltd

- Generating bills regarding the power consumption of the customer based on the data received.
- Auditing bills generated by system before it reaches to customers.
- Resolving the customer's query on bills through emails.

Website www.concentrix.com

EDUCATION AND TRAINING

04/06/2006 – 15/09/2010 Proddatur, India

Bachelor Of Science Sadhana Degree College affiliated to SV University

- Studied Mathematics and Computers as main subjects
- Graduated with 65% of marks

Address 516360, Proddatur, India |

03/06/2004 – 03/2006 proddatu, India

Intermediate Bhavana junior college

- completed studies in Mathematics as main subjects
- passed with 68.70% marks

Address516360, proddatur, India |

03/2004 proddatur, India

High school Sarada High school

completed high school studies with 80% of marks

Address516360, proddatur, India

LANGUAGE SKILLS

MOTHER TONGUE(S): Telugu | Hindi

Other language(s):

English :Fluent speaking, Reading, Writing.

Arabic: beginner speaking and Listening.

DIGITAL SKILLS

Microsoft Excel | Microsoft word

ORGANISATIONAL SKILLS

skills

- Store opening/closing procedures.
- Staff management
- Cash Handling.
- Point of sale operation.
- Multi-tasking skill
- Report generation
- Basic coffee and mocktails

HOBBIES AND INTERESTS

interests

- Watching cricket
- Listening music